

SPK's PTC Windchill Application Cloud Hosting

Get your Windchill RV&S platform up and running within hours, with no up-front costs or capital equipment.

Key Benefits

- **Reduce Costs:**

Eliminate the in-house IT responsibilities, costs, and capital equipment associated with Windchill platform management; free your IT team to focus on more strategic initiatives; keep your Windchill application running smoothly at a predictable cost.

- **Speed time to value:**

Have a functional Windchill RV&S platform ready in just a few days; eliminate the need to procure hardware, OS licenses, or database licenses.

- **Improve reliability:**

Protect your long-term Windchill RV&S investment by keeping the solution in the hands of RV&S experts.

Thousands of companies have discovered the ease, efficiency, and hassle-free world of cloud hosting. SPK partners with key cloud service providers such as AWS or Azure to provide secure and reliable private cloud hosting for the PTC Windchill solution. You can enjoy a quick start-up of your RV&S platform by SPK engineers, highly experienced with the application. There is no need to take valuable time from your IT staff to acquire equipment, take data center space, or struggle to learn and install the Windchill RV&S platform. Let SPK bring up and manage your RV&S application and infrastructure with reliable monitoring and solid SLA's.

Application Cloud Hosting Services include Windchill infrastructure and platform management for a fixed, predictable, easy-to-budget monthly price.

- Guaranteed Service Level Agreements
- Automated monitoring, alerting and remediation of the platform, 24x7
- Cloud hosting at a secure, major Cloud Service Provider (AWS, Azure)
- Infrastructure-as-a-Service with redundancy and HA, if required
- Complete environment data backups and monthly restore verification
- Performance troubleshooting and management
- OS Log Review and Management
- Application Log Review and Management
- OS patching
- Database management & optimization
- Networking administration and management of platform
- Intrusion detection, and associated policies
- Connectivity and integration with customer on-premise LDAP/AD services
- Connectivity and integration with customer on-premise Windchill
- Dev, Test, Training, Staging, and Production instance and refresh management
- Windchill application patching and minor updates
- License server management
- License utilization monitoring and reporting (SPK LicenseMiner)